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## **JAST's iBss System Supports the Digital Transformation of Mutual Aid Associations**

Japan System Techniques Co., Ltd. ("JAST") has started providing a system that examines and confirms the eligibility of a dependent of a policyholder to receive insurance benefits, a part of the Insurers Business Support System (iBss), to mutual aid associations. The details are as per attached.

This matter will have only a negligible effect on JAST's results of operations. An announcement will be made in a timely manner if there is any additional information that should be disclosed.

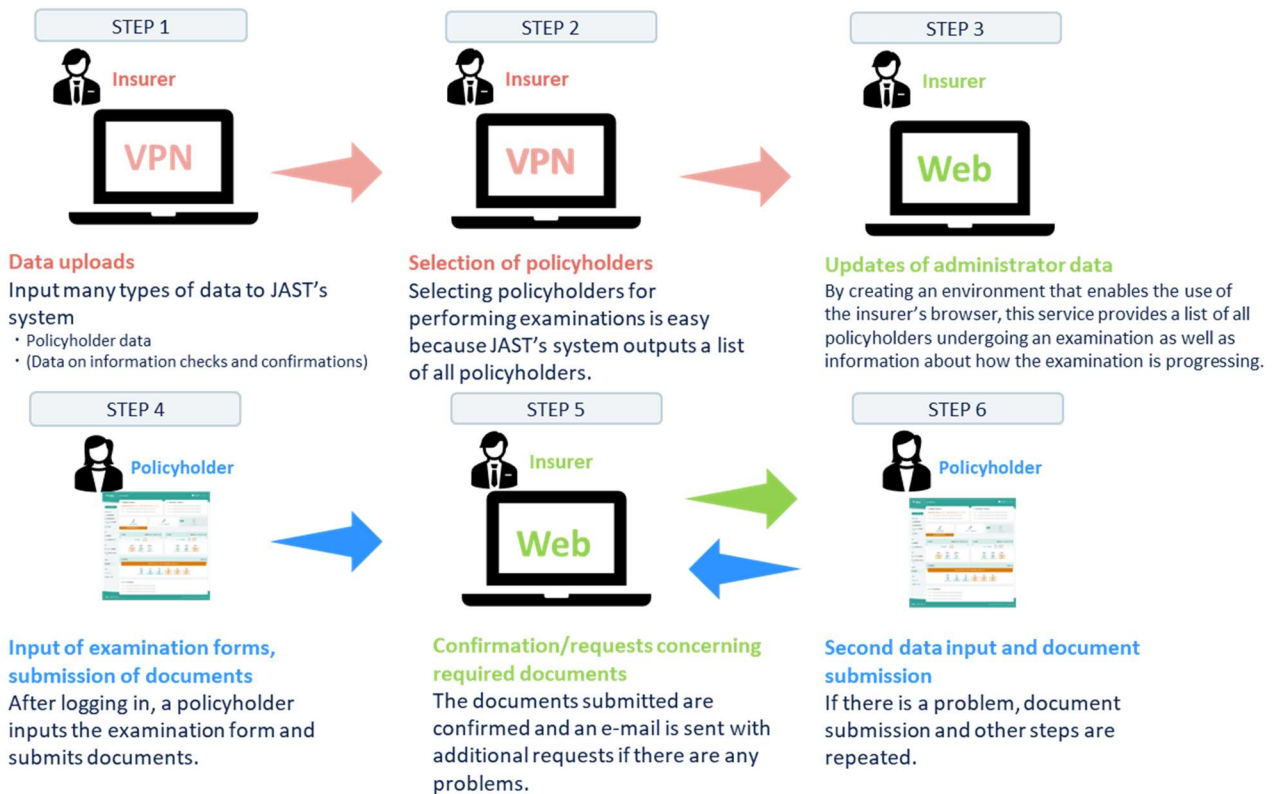
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## JAST’s iBss System Supports the Digital Transformation of Mutual Aid Associations

Japan System Techniques Co., Ltd. (“JAST”) started providing a system that examines and confirms the eligibility of a dependent of a policyholder to receive insurance benefits, a part of the Insurers Business Support System (iBss), to mutual aid associations.

Examinations concerning the eligibility of dependents of policyholders to receive insurance benefits is one of the most time-consuming tasks of insurance organizations. There is a significant need at health insurance associations and mutual aid associations to perform these examinations more efficiently.

JAST’s system for confirming the eligibility of a dependent of a policyholder offers many benefits for insurers. This system greatly simplifies the compilation of data at many business locations of an insurer, lowers risk involving security when handling original paper documents, reduces the volume of work and stress for the employees of an insurer, increases the security of administrative tasks, and facilitates the centralized management of data.



■ Overview of iBss



- Portal functions (notifications, surveys)
- Results of medical exams (recommended medical examination notifications)
- Notice of medical expense/generic drug price difference notification
- Educational notifications concerning appropriate drugs guide/appropriate medical exams
- Verification of eligibility of dependents
- Applications for influenza vaccine subsidies
- Application function
- Walking/vital sign recording function/points issuing and exchanging function (smartphone apps)

Reference: <https://jmics.jp/ibss/>

■ Future Outlook

In October 2020, JAST launched iBss as a system for examinations and confirmations of the insurance coverage eligibility of the dependents of policyholders. The system has subsequently expanded to encompass many insurance business processes and applications. Today, iBss is used by more than 130 insurance organizations. In FY2023, JAST added a function that uses health insurance invoice data and medical examination data to help prevent serious diseases and provide information about the proper use of drugs. In FY2024, JAST added functions that help people stay healthy, including walking function and point issuing and exchanging function. These capabilities of iBss are playing a key role in the digital transformation of the business processes of health insurance associations and mutual aid associations. JAST will continue to further upgrade business process efficiency capabilities that have an excellent reputation among many insurers. JAST is firmly committed to making iBss even more useful and convenient for insurers and the people they insure in order to contribute to progress with the digital transformation of the insurance industry.

■ Inquiries

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